



# NEWS RELEASE

**RALPH T. HUDGENS**  
COMMISSIONER OF INSURANCE  
SAFETY FIRE COMMISSIONER  
INDUSTRIAL LOAN COMMISSIONER  
COMPTROLLER GENERAL

Seventh Floor, West Tower  
2 Martin Luther King Jr. Dr.  
Atlanta, Georgia 30334  
[www.oci.ga.gov](http://www.oci.ga.gov)

For Immediate Release  
September 29, 2011

Contact: Mitch Madaglia  
404-651-7902  
[media@oci.ga.gov](mailto:media@oci.ga.gov)

## **HUDGENS: CHOOSE CAREFULLY DURING OPEN ENROLLMENT**

**Atlanta** – With the economy weighing heavily on the wallets of consumers, and health care reform still confusing to many, Insurance Commissioner Ralph T. Hudgens urges consumers who are part of a group health plan to be prepared to make the right choices during health insurance open enrollment.

“It’s the time of year when many companies across the country hold open enrollment periods for their group health insurance plans,” Hudgens said. “Consider the options carefully to be sure you and your family are properly covered.”

Open enrollment refers to the period of time during which all members of your group health insurance plan have the opportunity to enroll in certain benefit programs. During this period, insurance carriers are required to accept all applicants of the group without underwriting or evidence of insurability. Open enrollment is generally only held once a year, so if you miss it, you likely will not be able to enroll in your employer-sponsored health insurance program until next year. Certain exceptions apply for new employees or employees with life-changing events.

Make sure to check with your human resources department to see when your company’s open enrollment period begins and ends, and when your policy goes into effect.

There are many different types of major medical plans typically offered by employers. For help understanding the fundamental differences between preferred provider organizations (PPO), health maintenance organizations (HMO), point of service plans (POS) or indemnity plans, visit our website at [http://www.oci.ga.gov/ConsumerService/FAQ\\_Health.aspx](http://www.oci.ga.gov/ConsumerService/FAQ_Health.aspx)

Before making a choice:

- Check to see if your current physicians and area hospitals are in the plan’s network. Using network providers generally will save money on your health care.
- Check to see if spouses or dependents are covered. Some plans will cover spouses and other dependents, while other plans will not.
- Read all of the plan materials thoroughly. Doing so will tell you what your rights and responsibilities are under each plan.

- Review any pre-existing condition exclusions and prior authorization requirements in the plan materials.
- If you take prescription medications, check them against the list of approved drugs in each plan booklet.
- If any part of a plan is unclear to you, ask for help from your human resources department or the insurance carrier.
- If you are not satisfied with the answers to your questions, contact Hudgens' Consumer Services Division for help and advice at 1-800-656-2298.

In this uncertain market, it's important to carefully evaluate your healthcare costs when making your annual enrollment decisions. While one option might have high monthly premiums and a low deductible, and another might have a low premium but more out-of-pocket expenses, it could be misleading which plan is best for you until you do the figures.

To pick the best coverage, first calculate your healthcare costs from recent years and try to estimate what your costs might be for the coming year. Don't forget to include the cost of doctor's visits, daily medications and any procedures you might be planning. Next, make a list of the premiums, out-of-pocket expenses and benefits under each plan. Co-payments, deductibles and additional charges for wellness care or specialists (e.g. chiropractic care, cosmetic surgery, etc.) are examples of out-of-pocket expenses that you are responsible to pay. Remember, if you use a medical provider that is out-of-network, you will generally pay more out-of-pocket expenses. Include these fees in your calculations.

Finally, decide how much you can afford to pay. Other things to keep in mind:

- Check for any annual limits and prior authorization requirements.
- Some prescription medications have higher co-payments than others and they might vary from plan to plan. Mail-order options might be available for maintenance drugs at a lower cost to you.
- See if the cost for dependent coverage has increased. Some employers are raising costs now that coverage is available for dependents through age 26.
- Ask if your employer offers a wellness program or incentives for healthy behaviors such as exercising regularly or not smoking. Many employers offer incentives to employees committed to living a healthier life.
- Check to determine whether there are any spousal surcharges to cover a spouse
- If your dependents have health insurance coverage through their employer, school or the Veteran's Administration, compare their costs and benefits to the family plans you are considering to ensure that you choose the best plan for every member of your family. Make the same type of comparisons for any dental or vision care plans that you are offered.

Once enrolled in a health plan, you will not be able to make changes until the next open enrollment period, unless there is a life changing event such as divorce, a job change, marriage or the birth or adoption of a baby.

If you do not receive insurance cards and/or enrollment information, contact your HR administrator, or call the insurance company.

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