



# OFFICE OF INSURANCE AND SAFETY FIRE COMMISSIONER

**RALPH T. HUDGENS**  
COMMISSIONER OF INSURANCE  
SAFETY FIRE COMMISSIONER  
INDUSTRIAL LOAN COMMISSIONER  
COMPTROLLER GENERAL

SEVENTH FLOOR, WEST TOWER  
FLOYD BUILDING  
2 MARTIN LUTHER KING, JR. DRIVE  
ATLANTA, GEORGIA 30334  
(404) 656-2056  
[www.oci.ga.gov](http://www.oci.ga.gov)

## DIRECTIVE 16-EX-5

**TO:** ALL INSURERS COVERING PROPERTY RISKS

**FROM:** RALPH T. HUDGENS  
INSURANCE AND SAFETY FIRE COMMISSIONER

**DATE:** NOVEMBER 1, 2016

**RE:** SIGNIFICANT INSURANCE EVENT

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On or about October 7, 2016, Hurricane Matthew began to impact the State of Georgia. In addition to the significant and tragic impact on lives and property of Georgians, Hurricane Matthew represents a significant insurance event. As Commissioner it is my responsibility to gather information so as to adequately assess the impact to our insurance market.

To that end, all insurers covering property risks are required to provide the following information for all claims that relate to losses that you deem arose from Hurricane Matthew:

- Total number of claims reported
- Total number of open claims
- Total number of closed claims
- Total amount of claim paid
- Total amount of incurred losses

An initial report of this information is due no later than 12 p.m. on Friday, November 4, 2016. In addition, each insurer shall provide updated reports of the requested information once a week starting Friday, November 11, 2016, and continuing until Friday, January 20, 2017 for a total of 12 weekly reports.

All data submissions shall be collected electronically via the Department's company portal. The company portal can be accessed at <https://www.oci.ga.gov/companyPortal>. After successful login, select the webpage: Disaster Losses and complete the fields shown. If unable to locate or login please contact the Account Administrator for your Company. Please follow the instructions on the Company Portal Login Page if you need to search for the Account Administrator for your Company.

This informational request is authorized by O.C.G.A. § 33-2-11, and all responses to the request are confidential pursuant to O.C.G.A. § 33-2-14(g).

If you have any questions please contact Greg Hawkins, Director of Consumer Services, at [ghawkins@oci.ga.gov](mailto:ghawkins@oci.ga.gov). Questions about the company portal should be directed to Terry Minvielle at [tminvielle@oci.ga.gov](mailto:tminvielle@oci.ga.gov).

A handwritten signature in black ink, appearing to read "R. T. Hudgens", is written above a horizontal line.

RALPH T. HUDGENS  
INSURANCE AND SAFETY FIRE COMMISSIONER  
STATE OF GEORGIA



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## EXAMINATION CERTIFICATE Impact of Hurricane Matthew on or about October 7, 2016 Exam Data Call October 28, 2016

By virtue of the authority vested in me as the Commissioner of Insurance of the State of Georgia, I hereby call an Examination of

### INSURERS COVERING PROPERTY RISKS

The purpose of this Examination is to determine compliance with Title 33 of the Official Code of Georgia Annotated (O.C.G.A.), as amended, all other applicable laws, and the Rules and Regulations of the Georgia Insurance Department. The scope of this Examination shall be in accordance with instructions given in Directive 16-EX-5.

All working papers, draft reports, files, notes and other documents collected or compiled by any person participating in the examination authorized herein shall be the property of the Georgia Insurance Department.

Given under my hand and seal

this 28<sup>th</sup> day of October, 2016

RALPH T. HUDGENS  
Commissioner of Insurance