TO: ALL LICENSED PROPERTY AND CASUALTY INSURANCE COMPANIES IN THE STATE OF GEORGIA

FROM: RALPH T. HUDGENS
INSURANCE AND SAFETY FIRE COMMISSIONER

DATE: SEPTEMBER 18, 2017

RE: SIGNIFICANT INSURANCE EVENT – HURRICANE IRMA

On or about September 10, 2017, severe weather related to Hurricane Irma began to impact the State of Georgia. In addition to the significant and tragic impact on the lives and property of Georgia’s residents, Hurricane Irma also represents a significant insurance event. As Commissioner, it is my responsibility to gather information in order to adequately assess the impact to our insurance market.

To that end, all insurers covering property or property-related risks are required to provide the following information for all claims related to losses that resulted from Hurricane Irma in the spreadsheet provided in the “Catastrophe Disaster Losses” module in the Georgia Company Portal:

- Total number of open claims: TOT#OpenClaims
  - The total number of open claims attributed to Hurricane Irma reported by zip-code by line of business.

- Total number of closed claims paid: TOT#CloseClaimsPaid
  - The total number of claims attributed to Hurricane Irma closed and paid reported by zip-code by line of business.

- Total number of closed claims not paid: TOT#CloseNotPaid
  - The total number of claims attributed to Hurricane Irma closed but not paid, including denials, loss amount below the deductible, etc., reported by zip-code by line of business.

- Total number of claims reported: TOT#ClaimsReported
  - The total number of claims reported attributed to Hurricane Irma by zip-code by line of business.
- \(\text{TOT#OpenClaims} + \text{TOT#CloseClaimsPaid} + \text{TOT#CloseNotPaid}\) should equal \(\text{TOT#ClaimsReported}\).

- **Total dollar amount of claims paid:** \(\$\text{PaidLoss}\)
  - The total dollar amount paid for losses attributed to Hurricane Irma reported by zip-code by line of business.
  - Include indemnity payments only; loss adjustment expenses (LAE) are not to be included.

- **Total dollar amount of claims not paid:** \(\$\text{UnpaidLoss}\)
  - The reasonable estimate of the total dollar amount of unpaid losses (case reserves) attributed to Hurricane Irma reported by zip-code by line of business.
  - Estimates of incurred but not reported (IBNR) reserves and LAE should not be included.

- **Total amount of incurred losses:** \(\$\text{IncurredLoss}\)
  - The total amount of paid losses plus a reasonable estimate of unpaid losses attributed to Hurricane Irma reported by zip-code by line of business.
  - Estimates of IBNR and LAE should not be included.
  - \(\$\text{PaidLoss} + \$\text{UnpaidLoss}\) should equal \(\$\text{IncurredLoss}\).

The above data is to be reported for the following annual statement lines of business for each zip-code (normally the zip-code of the garage address, property location, etc.):

<table>
<thead>
<tr>
<th></th>
<th>Fire</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Allied Lines</td>
</tr>
<tr>
<td>2.1</td>
<td>Multiple Peril Crop</td>
</tr>
<tr>
<td>2.3</td>
<td>Federal Flood</td>
</tr>
<tr>
<td>3</td>
<td>Farmowners Multiple Peril</td>
</tr>
<tr>
<td>4</td>
<td>Homeowners Multiple Peril</td>
</tr>
<tr>
<td>5.1</td>
<td>Commercial Multiple Peril (Non-Liability Portion)</td>
</tr>
<tr>
<td>8</td>
<td>Ocean Marine</td>
</tr>
<tr>
<td>9</td>
<td>Inland Marine</td>
</tr>
<tr>
<td>12</td>
<td>Earthquake</td>
</tr>
<tr>
<td>21.1</td>
<td>Private Passenger Auto Physical Damage</td>
</tr>
<tr>
<td>21.2</td>
<td>Commercial Auto Physical Damage</td>
</tr>
<tr>
<td>22</td>
<td>Aircraft (All Perils)</td>
</tr>
<tr>
<td>27</td>
<td>Boiler and Machinery</td>
</tr>
<tr>
<td>33</td>
<td>Other Property Write-ins</td>
</tr>
</tbody>
</table>

An initial report of this information is due no later than 5 p.m. on Tuesday, September 26, 2017, for losses as of Friday, September 22, 2017. Additionally, each insurer shall provide updated reports of the requested information once a week no later than Tuesday for losses as of the preceding Friday and continuing until Tuesday, December 19, 2017, for a total of 13 reports. The reported data is cumulative, and the newest report will replace the prior report.

All data submissions shall be collected electronically via the Georgia Company Portal (“Portal”). The Portal can be accessed at https://www.oci.ga.gov/companyPortal. After logging into the Portal, select “Go To
Catastrophe Disaster Losses” from the drop-down box in the top left-hand corner of the page. If you have trouble logging into the Portal or you are unable to locate the Catastrophe Disaster Losses reporting page, please contact one of your designated Account Administrators. You can find the name of your designated Account Administrators from the Portal login page by following the instructions on that page.

The Catastrophe Disaster Losses upload instructions, Excel Template, and FAQs are located at the bottom of the Catastrophe Disaster Losses Page. Select Hurricane Irma in the drop-down box at the bottom of the page to upload the completed spreadsheet. Completed spreadsheets should be uploaded in this way each week until Tuesday, December 19, 2017.

Surplus lines insurers are not required to participate in this data call; however, surplus lines insurers affiliated with admitted insurers are requested to participate if they have losses to report. A separate Surplus Lines tab is included in the spreadsheet, and the surplus line data can be included concurrently with an affiliated admitted insurer’s report.

If no losses are anticipated, select the “Does Not Apply” button. This should be done for each company with no losses in a multi-company group, if applicable.

This informational request is made pursuant to the authority granted to the Department by O.C.G.A. §33-2-11, and all responses are confidential pursuant to O.C.G.A. §33-2-14(g).

Should you have any additional questions, please contact (404) 656-2070.

Ralph T. Hudgens
Insurance and Safety Fire Commissioner
State of Georgia