



## OFFICE OF INSURANCE AND SAFETY FIRE COMMISSIONER

JOHN W. OXENDINE  
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### BULLETIN 09-P&C-1

**TO:** ALL PROPERTY & CASUALTY COMPANIES, INCLUDING TITLE COMPANIES,  
LICENSED TO CONDUCT BUSINESS IN THE STATE OF GEORGIA

**FROM:** JOHN W. OXENDINE  
INSURANCE AND SAFETY FIRE COMMISSIONER

**DATE:** MARCH 3, 2009

**RE:** MANDATORY IMPLEMENTATION OF ELECTRONIC FUNDS TRANSFER  
(EFT) ON ALL FUTURE SERFF TRANSACTIONS

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As you are aware, Georgia mandated the use of SERFF on all Property and Casualty, including Title, insurer's rate, rule and/or form filings effective January 1, 2007. To further streamline the filing process, Georgia will now require the submission of all filing fees to be submitted via EFT payments. This change will be effective on any SERFF filing submitted on or after May 1, 2009. EFT payments are currently optional and will remain that way until April 30, 2009.

We have seen an increased use of EFT payments already in Georgia with approximately 85% of our filing fees being submitted electronically. This has dramatically decreased the lag time for filings being assigned. The implementation of mandatory EFT payments for filing fees will allow for faster review and more efficiency in the filing process.

To sign up for EFT, you may contact the SERFF Marketing Team at [serffmktg@naic.org](mailto:serffmktg@naic.org) or 816.783.8787.

Any questions concerning this Directive should be addressed to the Property & Casualty Division, 916 West Tower, Floyd Building, #2 Martin Luther King, Jr. Drive, Atlanta, Georgia 30334, (404) 656-4449.

  
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STATE OF GEORGIA